

Medicaid Readiness: Process Improvements, Historical to Future

Michael Farley, DHW IT Administrator
6/29/11

Information Technology Perspective

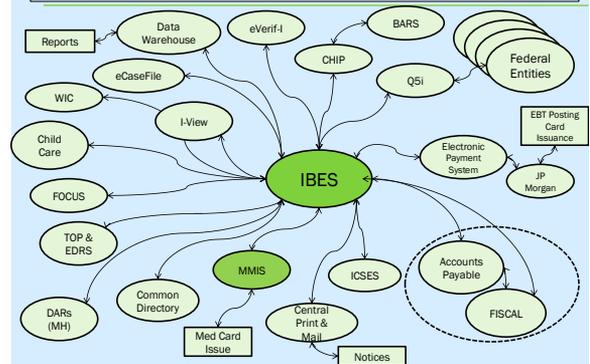
WHERE WE HAVE BEEN

- ✘ EPICS - 1985
 - Eligibility Program Integrated Computer System
 - + Mainframe technology / Cobol programming
 - + Workers manually calculated eligibility
 - + Batch process eligibility system
 - + Multiple day benefit issuance
 - + Difficult to implement system changes

WHERE WE ARE NOW

- ✘ IBES - 2009
 - Idaho Benefits Eligibility System
 - + Web-Based System / Java and .NET Programming
 - + Real time eligibility for Medicaid, Food Stamps, Cash Assistance (AABD Cash and TAFI)
 - + Business Rules Engine calculates eligibility
 - + Same day benefit issuance
 - + Changes to system can be made quickly (Modular)
 - + Multiple interfaces with partners - MMIS*
 - ✘ *Medicaid Management Information System

IBES PARTNER INTERFACE MAP



WHERE WE ARE GOING

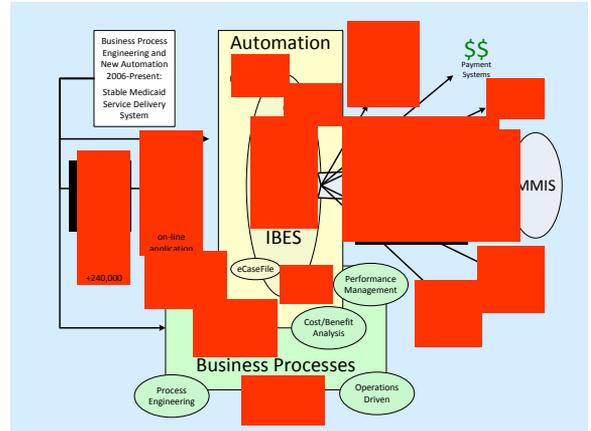
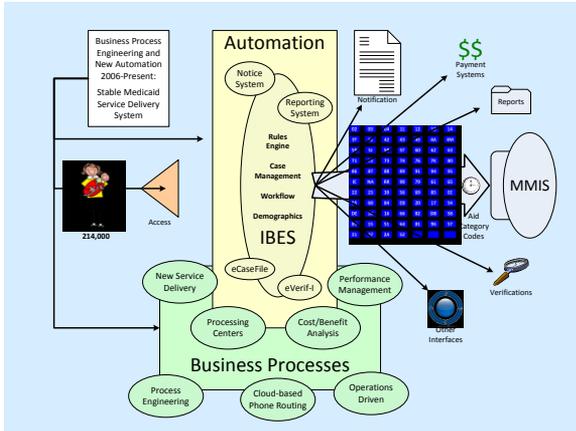
- ✘ Web Portal
 - + On-line services - Application / Case Review
 - + Real time eligibility determination
 - + Clients update case information
 - + Outcome: Efficient, Accurate, Timely



Medicaid Readiness: Program Eligibility Requirements, Historical to Future

Alberto Gonzalez, Program Manager for Medicaid
6/29/11

Business Perspective



Then...
 We have to simultaneously create the Health Insurance Exchange Interface.

Idaho Health Insurance Exchange

Amy Dowd, Project Manager
 Rick Moran, Project Manager
 6/29/11

PROJECT OVERVIEW

WHAT IS AN EXCHANGE?

- o An Exchange organizes the health insurance marketplace to assist consumers and small businesses shop for quality coverage in a way that permits easy comparison of qualified plans based on price, essential benefits, and services in order to make immediate informed decisions .
- o Consumers may qualify for premium assistance for health insurance purchased through an Exchange based on household income.

WHAT IS AN EXCHANGE?

- o By pooling people together, reducing transaction costs, and increasing transparency, Exchanges create more efficient and competitive markets for individuals and small employers to shop.
- o Exchanges require that health plans meet certain standards and essential benefit structures in order to participate, and facilitate competition and choices by rating health plans' quality.
- o Exchanges must coordinate eligibility and enrolment with State Medicaid and Children's Health Insurance Programs.

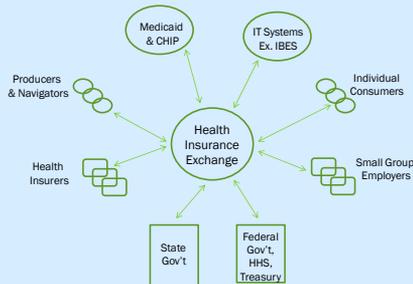
PROJECT GOALS

- Develop an exchange solution that works for Idaho
- Retain control of a state-based exchange
- Simplify and improve access to health coverage options
- Build on existing programs and systems
- Maintain simplicity and transparency in design, function, and support of a sustainable health insurance exchange
- Preserve health insurance market outside of exchange
- Reduce Idaho's health care uninsured population
- On-going stakeholder engagement

AREAS OF FOCUS

- Background research
- Stakeholder Consultation
- Legislative & Regulatory action
- Governance
- Program Integration
- IT Systems
- Financial Management
- Oversight and Program Integrity
- Health Insurance Market Reforms
- Consumer Assistance
- Exchange Business Operations
- Exchange Funding

HEALTH EXCHANGE PARTNER INTERFACES



WHERE WE ARE NOW

- A Health Insurance Exchange Leadership Group was formed including DOI, DHW, Medicaid, IT
- An Idaho Health Insurance Exchange Project Web site was launched (www.healthexchange.idaho.gov)
- Health Insurance Exchange Stakeholders were identified and invited to participate in Round 1 stakeholder meetings.
- A health insurance exchange Workgroup were formed for Governance and Medicaid Integration
- Current state business process maps completed by Business Analyst

WHERE WE ARE GOING

- Draft proposed health insurance exchange-enabling legislation
- Define the scope of Medicaid integration with an Exchange
- Begin an information technology assessment
- Develop estimates of potential exchange "traffic" and health plan purchase activity

CHALLENGES/RISKS

- Exchange detailed requirements are unknown/under development
- Notice of Proposed Rule Making (NPRM) remains unavailable and will further define state exchange functionality
- Timeline for implementation is short: Exchange must be functional by 1/1/2014 with open enrollment in 2013
- For design and funding, many decisions remain outstanding
- State Exchange is potentially more complicated than eligibility system replacement