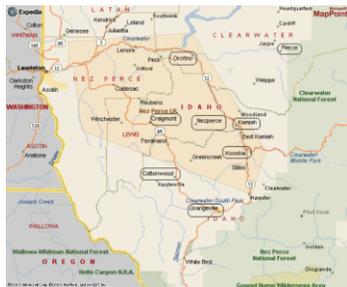
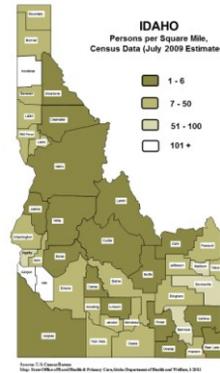


SERVICE DELIVERY: The Rural/Frontier Perspective

Casey Meza, CEO



35 of 44 counties in Idaho are rural or frontier



- Service Area:
- Idaho, Clearwater & Lewis Counties
 - Approximately 28,000 people
 - 2 Critical Access Hospitals
 - 8 Satellite Primary Care Clinics

CHALLENGES:

- Recruitment/Retention
- Access to Specialty Care
- Reimbursement

STRATEGIES:

- Collaboration
- Medical Home
- Telemedicine



Delivery System Changes:

- Information Technology
- EMRs
- Telemedicine



Telehospitalist Services:

Provided by Confera

- 30 inpatients retained between November, 2010-May, 2011
- Resulting in 136 days of hospitalization
- Resulting net payments to critical access hospital: \$230,852
- **Significant savings to pts/payers:**
 - **Avoided ground/air transfer costs**
 - **Avoided duplication of tests**
 - **Avoided family travel and loss of work time**
 - **Improved continuity of care**

Telepsych Services:

Provided by Dr. William Hazle and Dr. William Terry

February, 2009 through June, 2011

Pediatric Appointments: 697
Adult Appointments: 1197



Cardiology Consults: 86 (Dr. Kevin Kavanaugh)
CHF Classes/Consults: 20 (St. Alphonsus RMC)

Other Telemedicine Services

- Teleradiology (Dr. Chris Reisenauer)
- Emergency Specialist Program - ESP (Dr. Po Huang)
- Telesurgery (Dr. Kent Kreuder)
- Teledermatology from Minnesota (Dr. Ben Yokel)
- Nurse training (AORN certification - St. Alphonsus RMC)
- Telepharmacy (St. Alphonsus RMC)

5 Years: Relationship to third party payers

- Reimbursement for medical home concepts, including preventive care and population management
- Pilot site potential
- Reimbursement for telemedicine

Idaho Telehealth Alliance



- Develop & encourage telemedicine services in Idaho
- Match rural needs with urban specialists
- Most importantly reduce barriers to development, including reimbursement issues